What To Expect During Your Stay

O [illegible]

Care delivery

D [illegible]

Secure area

CPEP [illegible] N [illegible] Y [illegible] S [illegible] O [illegible] M [illegible] H [illegible] (NYS OMH) CPEP R [illegible] P [illegible] NYS OMH [illegible]

Confidentiality

R [illegible] S [illegible] CPEP [illegible]

Cell phones

V [illegible] Y [illegible] N [illegible] F [illegible] V [illegible] R [illegible]

Wait time

W [illegible] B [illegible]

Communication

W [illegible] 4YH( )4(–)9 [illegible] b4( )-4( )T7[illegible])[illegible] c)-4(. 32D[illegible])[illegible] – C [illegible] ca [illegible] b(