the recipients Insurance or Medicare. In some cases, recipient insurance requires a denial from the donor
insurance prior to covering related charges. If your recipient’s insurance has this requirement, your insurance
company may be billed. Some policies do cover organ donation and its possible your insurance would pay for
the recovery surgery and subsequent hospitalization.
Costs Not Covered
•Overnight lodging, is not covered, but is available at a reduced rate during the evaluation. Patient Guest
Services (Ph: 5852757581) can assist you with arrangements. Please see enclosed brochure for
further details.
•Travels costs to Strong Memorial Hospital
•Hospital Parking
•Any charges for medical problems not related to the kidney surgery will bill to your insurance in the
usual manner.
Kidney Acquisition Billing
If you receive a bill for part of your evaluation, please send it to the Renal Transplant Office, Attention: Kidney
acquisition, 601 Elmwood Ave, Box 675, Rochester, NY 14642. You can also fax it to us at 5854610662, or
scan and email it to ann_lindsay@urmc.rochester.edu.
Financial Coordinators and Social Worker